FALL 2021 PACRAO NEWS

Pacific Association of Collegiate Registrars and Admission Officers

IN THIS ISSUE:

Hello Friends and Colleagues!

I can't believe this is my last note to you. Where has the year gone?! It's been a pleasure to be PACRAO's President this past year. I've learned so much about myself professionally and personally. Each encounter in this role has made me a better person and leader. I thank you for that! In addition, I learned a lot through challenges and quick changes where adaptability was key, and leaning on each other was essential to be successful.

Thank you for joining me on this journey and participating in surveys, responding to newsletter requests and invitations for professional development opportunities, and so on. PACRAO will continue to grow, bring in amazing professionals, and mold to what is needed by the membership. Your voice matters, your needs and wants in a professional organization are important, please continue to provide thoughts and feedback to the Board. We can't do this essential work of supporting students without each other.

October's newsletter is filled with details about the annual conference (registration is open until October 25th!) professional development webinars coming in November, updates from LDI, and a look back into how PACRAO was in the past plus much more.

Take a look. Have a beverage of your choice in hand and enjoy!



Be well and take care!

Jana PACRAO President Director of Admissions at Eastern Washington University

- Opportunities for Engagement and Learning with Exhibitors
- Sponsor Presentations
- The Curious Question about Traveling in 1923 and 1926
- LAC October Newsletter
 Update
- Inclusive Inclusion, next speaker in November
- Past President Updates

Gala Theme: Charting Your Future: Reach for the Stars! A little bit of Silver, Navy and Sparkles are recommended. We'll be outside under the stars surrounded by the night sky and music. Registration is open until October 25th.

Opportunities for Engagement and Learning with Exhibitors!

SUNDAY OCTOBER 31

- 4 PM Exhibit Hall Opens!!!
- 4:30-5:30 PM Opening Reception with Exhibitors-

TRICK OR TREAT ON PACRAO STREET

& Exhibitor Black Out Bingo. Prize drawn at Gala!

MONDAY NOVEMBER 1

- 7:30 8:30 AM Breakfast with Exhibitors
- 7:30 6 PM Exhibit Hall Open
- 10:00 10:15 AM Refreshment Break with Exhibitors
- 3:15 3:45 PM Refreshment Break with Exhibitors
- 5:00 6 PM Reception with Exhibitors, <u>TACO BAR</u>, and raffle for <u>DOOR PRIZES</u> from exhibitors. *MUST BE PRESENT TO WIN*.

TUESDAY NOVEMBER 2

- 7:00 8 AM Breakfast with Exhibitors
- 7:00 11 PM Exhibit Hall Open
- 10:30 11 PM Refreshment Break with Exhibitors. Turn in your Exhibitor Black Out Bingo cards at the pumpkin in the PACRAO booth in the exhibit hall.
- 6:30 Prize drawing for Exhibitor Black Out Bingo winner at Gala, MUST BE PRESENT TO WIN!!!



Check out some great stories about solutions during sponsor presentations!!!



Exhibitor	Time	Virtual Exhibitor Sessions	Presenters
Parchment	B Monday 11:30 – 12:30	How a Single Credential Management Platform Made a Difference at Southern Oregon University	Alisha Higley
			Sarah Rappa
Courseleaf	H Tuesday 2- 3	How Oregon State's New Scheduling Process is Helping their Campus Thrive	Rebecca Wagner
			Bryan Blackwell
Exhibitor	time	In-Person Exhibitor Sessions	Presenters
Parchment	A Monday 10:15-11:15	CLR Services - Moving Comprehensive Learner Records from Research to Reality	Sean Gannon
Coursedog	B Monday 11:30-12:30	Integrated Academic Operations with Coursedog	Zach Dollinger, Ben Chester
Paradigm	C Monday 2:15-3:15	Paradigm: Credentialing at its best. The easiest, quickest, most advanced solutions for both paper and electronic credentials in the industry!	Elizabeth Kunde
Ocelot	E Tuesday 8-9:15	Scaling Student Success Through Al Technology & Innovation	Brad Kallaway Pima Community College
National Student Clearinghouse	F Tuesday 9:30-10:30	What's New at the Clearinghouse	Paul Wright
Courseleaf	G Tuesday 11-12	How Oregon State's New Scheduling Process is Helping their Campus Thrive	Rebecca Wagner
			Bryan Blackwell
Motimatic	H Tuesday 2- 3	How behavioral science can help you increase enrollment: Motimatic shares practical insights.	Michelle Riconscente

Past President Updates

We are still soliciting nominations for future leaders for PACRAO. Your involvement is key to the continued success of PACRAO. The following positions are open for nominations for 2022-2023:

- Nominations & Elections Committee members (6 positions- 1 year term each)
- President Elect (3-year term)
- Treasurer Elect (3-year term)
- Vice President Diversity Development (2-year term)
- Vice President Professional Development (2-year term)
- Secretary (2-year term)
- Audit Committee member (2-year term)

Please consider adding your name to one of the many open positions. You can submit your information here: <u>2022</u>. <u>23 PACRAO Nominee Form</u>. If you have trouble logging into the PACRAO website, you can reset your password/username (follow the instructions on the website). If you are new and need a membership, have your institution's primary contact reach out to VP Membership, Laura McKenzie at <u>mckelaur@isu.edu</u>.

You can learn more about the N&E process by visiting the <u>website</u>. During the conference, both in-person and virtually, you can ask current N&E members or current board members about getting involved. We are all happy to share information and talk about our experiences.

Rebecca Mathern Associate Vice Provost, Academic Affairs and University Registrar Nominations & Elections Chair

Alisha Higley Associate Registrar Nominations & Elections Co-Chair



The Curious Question about Traveling in 1923 and 1926

A group of college and university professionals first met on August 15, 1910, in Detroit with 15 registrars and 9 college accounts or secretaries in attendance. That meeting led to the formation of both AACRAO (actually, AACR at the time - the American Association of Collegiate Registrars) and NACUBO. In 1922, at the AACR meeting in St. Louis, regional associations were suggested, and as a result of that suggestion, Dr. O.L. Elliot, Registrar at Stanford, and Charles B. Goddard, Assistant Registrar at Stanford, sent out letters of inquiry to the colleges and universities in California, Washington, Oregon, Arizona, Utah, and Nevada. The positive response led to the first meeting of the "Pacific Section of the American Association of Collegiate Registrars" on May 4-5, 1923, at Stanford. Eighteen delegates were present: fifteen from California, two from Utah, and one from Oregon (see photo inset from the archives for the complete list). At that meeting, Dr. Elliott was named President, John Montgomery of USC was named Vice President, and S. Estelle Greathead of San Jose State Teachers College was named Secretary-Treasurer.



The following institutions were represented by the people mes were signed to the roll: whose name

of obliving institutions were represented by the property were migned to the roll:
br. O. L. Elliott, Registrar Stanford University Mr. Charles T. Titz, Negistrar Promon College Wree, S. Estelle Greathead, Negistrar State Touchers College San Jones, Culif.
Mins Chard Grumpton, Registrar State Touchers College San Francisco, Culif.
Mins Nildred Holman, Acmintant Rógistrar State Touchers College Mr. N. Scienter State Touchers College Mr. N. Boyce, Legistrar Pullerton Junior College Mr. N. Clorofin, Legistrar College of the Pacific Mr. N. Clorofin, Legistrar College of the Pacific Mr. N. Clorofin, Legistrar College of the Pacific Mr. J. H. Hontgenory, Negistrar University of Southern Southern Branch Hollands, Registrar, Mills College Mr. John Z. Hayod, Degistrar, Mills College Mr. Schward, Negistrar, Mills College Mr. K. Schward, Negistrar, University of Mr. Charles B. Godard, Amsistent Segistrar, University of Mr. Harvey Colling, Registrar, University of Mr. Jamos Fink, Amsistent Segistrar, State Teachers College, Amsister, Schward Fink, Amsister, Schward, Mr. Lander University of Mr. Jamos Fink, Amsistern, State Teachers College, Amsister, State Teachers College, Amsister, State Teachers College, Am Diego, Calif. The following people signified their desire to become members of the as collation though they could not be present at the first meeting:

Mr. E. B. Lemon, Registrar, Oregon Agricultural College Mrs. Florable P. Rosenborger, Registrar, Unittion College

Miss Florence Dolano, Registrar, Junior College, San Diego, Callege,

No meetings were held in 1924 or 1925. The association finally reconvened November 5-6, 1926, at Benjamin Ide Wheeler Hall on the campus of UC Berkeley. Following the meeting, the Executive Board met to discuss plans for the following year. All quickly agreed to hold the meeting sometime between November 1st and Thanksgiving, but the location proved to be a point of contention. Prior to the board meeting, both the University of Washington and Oregon State Agricultural College (now OSU) had expressed an interest in hosting the 1927 meeting. During the Executive Board meeting, Mr. Stevens (2nd Vice President from UW) renewed his invitation to host. Mr. Corbin, (1st Vice President from University of the Pacific) moved to hold the 1927 meeting in Seattle. Mr. Lemon (Secretary from Oregon State Agricultural College) objected to the motion,

"contending it was more logical to submit the invitation to the membership for an expression of opinion," per the archives. After some discussion, Mr. Corbin withdrew his motion to hold the meeting in Seattle and instead moved that the Secretary prepare a ballot for the membership. Apparently, the members chose Oregon State Agricultural College, because the 1927 meeting was held November 7-8 at the Hotel Benson in Corvallis, OR. That meeting included visits to both the Registrar's Offices at the University of Oregon and Oregon State Agricultural College.

Now, the curiosity question: How did these registrars travel to these early meetings? And how did the group in 1927 get from Corvallis to Eugene for the site visit to the University of Oregon? Commercial air travel was not yet a thing in 1923 or even 1926, for that matter. Trains and passenger ships were the most common modes of travel of the day, though automobiles were becoming more affordable. Reliably passable roads, however, were not ubiquitous in the US. Still, could the two 1923 attendees from Utah (Brigham Young University and University of Utah) have driven all that way? That's 726 miles/ten hours on today's roads at today's speeds, so doubtful! Amtrak currently offers a route from Salt Lake City to Berkeley; but did a rail line even exist there in the early 1920's? Various internet sources show that by 1923, the Western Pacific rail line offered passenger connections from Salt Lake to Oakland and San Francisco. It's likely that the Washington and Oregon participants also rode passenger trains to these early meetings. Read more about rail travel in the early 1920's here: CPRR Discussion Group - Central Pacific Railroad Photographic History Museum.

Sue Eveland, **PACRAO** Archivist



Local Arrangements Update

PACRAO 2021 in Tucson begins this month! For all participants attending in-person, consider volunteering to help out at the conference. If you are interested in volunteering email Alex Underwood at **aunderwood@arizona.edu** or volunteer at check-in!

This year's Gala will be Charting Your Future: Reach for the Stars! Silver, Navy, and Sparkles are recommended. We look forward to celebrating with everyone very soon!

AACRAO Elections!

Make sure to vote for AACRAO Leadership! You have until early November to help pick the next board. VOTE aacrao.org/vote

Inclusive Inclusion, next speaker in November

Save the date: November 9, 11 a.m. – noon Eric Abrams, Chief Inclusion Officer, Graduate School of Education Stanford University

Will speak about "Inclusive Inclusion." This discussion will dive into how we can create environments that truly hold space for all, not just those we agree with.

Born in Berkeley, raised in Oakland and Chicago, Eric Abrams' career in higher education has included roles in undergraduate and graduate admission at USC, Stanford, and Berkeley. In his current post as Chief Inclusion Officer at the Stanford Graduate School of Education, Eric serves as an internal consultant for faculty, students, and staff colleagues about a number of diversity related issues, including faculty and student recruitment, as well as helping to ensure that the school promotes a truly inclusive culture where all can be their full and best selves.

A believer that real men cook, Abrams is an avid barbecue pit master, and he is at his best in the kitchen. He is also a sports fan, a dog lover, and not half as witty as he thinks he is. Eric and his wife Donna live in Oakland. Their son Nick is an EMT is in the east bay, and their son Gabe works in tech in Los Angeles.

Diversity Development Update

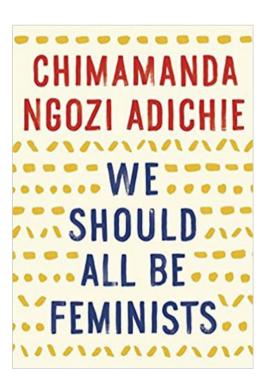
PACRAO Gives Back Charity: Youth On Their Own

The Diversity Development Committee (DDC) is proud to introduce Youth On Their Own as this year's charitable organization for the 2021 PACRAO conference. Youth On Their Own supports the high school graduation and continued success of youth experiencing homelessness. Check out our <u>PACRAO Gives Back</u> page to learn more on how you can support this organization during our conference

This year, all PACRAO members who donate (any dollar amount) to YOTO will be entered into a \$50 gift card raffle. To donate, please visit our personalized donation link at: <u>http://weblink.donorperfect.com/PACRAO</u>. Donations must be submitted by Tuesday, November 2nd by 5:00 PM (MST).







Diversity Development Book Club: We Should All Be Feminists

At this year's annual conference, the Diversity Development Committee will be hosting an interactive book club session that you will not want to miss! **'We Should All Be Feminists'**, by Chimamanda Ngozi Adiche, is a book that explores what it is like to be a woman today in the 21st century. The author refers to herself as a "happy feminist" with a call for both men and women to understand how feminism benefits all of us. If you have seen her TED Talks, you will likely run out and grab your book quickly!

If you haven't, trust us – it's worth the read! To attend this session, we ask that you purchase and read the book before the annual conference to join us in this engaging conversation on "Why We Should All Be Feminists"! Join us on Monday, **November 1st** for the virtual session from **11:30-12:30 PM (MST)**.

The Outgoing PACRAO LDI Cohort Teaches Us All About the Impact of Their Experiences

As the 12 members of the outgoing cohort complete their year-long participation with the PACRAO Leadership Development Institute, they met for their last Zoom gathering on October 12 and shared the impact of their time together. Please enjoy these summaries from these engaged and inspiring leaders. (One cohort member, Colton Lindelof, was not able to add his thoughts to this compilation.)

The LDI faculty members (Marc Booker, Kristen Labrecque, Paul Lampano, Krystal Cortez Bates, and Julia Pomerenk) learned as much from the cohort members as they may have learned from us.

I came into the cohort feeling internally very much like a dimmed light. The feeling that I leave with is that I am a light that has a dimmer switch, but I choose to let it shine with the things I have learned in my time being allowed to participate in the LDI.

Amanda Sainburg, Associate Registrar, AFI Conservatory

What I have most appreciated and treasured from my time in LDI has been the insights, resources, and support from the LDI faculty and participants while focused on a common goal. The freedom and encouragement of reaching out to this group of individuals for advice, information, or just commiseration has been an incredible benefit to the last year-particularly given the pandemic. The high level of engagement and motivation across the group combined with the shared professional background is wonderful. It's definitely a mindset and opportunity/atmosphere I want to recreate in my current work environment. Ashley Kennedy, Degree Audit Analyst, Stanford University

When I was accepted into the LDI, I was confident in my leadership skills. I was kind of on autopilot at work. I supervised a stable, productive, and successful team that didn't seem to need much mentoring or supervision. I was incrementally improving processes for which I was responsible and handling the inevitable setbacks. My focus wasn't on me, it was on my team and my responsibilities. Then things started to fall apart with COVID, and the work with LDI made me look at myself and realize that I could do better.

Chris Hunt, Assistant Registrar, Oregon State University

Time with the LDI group and our readings have reminded me that being authentic and vulnerable can lead to meaningful connections as well as even more people to learn from. It is important to create safe spaces, encourage safe spaces, and that often it is smaller groups that support this.

Katrina Highland, Associate Registrar for Operations, University of Oregon

It is so important to keep this program going to provide this wonderful opportunity to as many people as possible. It has been such a pleasure to be in this cohort. Three things summarize the LDI for me: personal and professional networks, passion, and my authentic self. Carlyn Cudiamat, Freshman Evaluator II, California State University, Bakersfield

My experience with the LDI program has been transformative for me. I began LDI as a new leader in a new role with little confidence in myself. After reading books like, Leadership Lessons and The Emotionally Intelligent Leader, I understand that leaders are not perfect and there is no perfect leader. I'm eternally grateful for the LDI program, you Julia, Paul, and the rest of the group.

Michael Galeana, Domestic Transfer Coordinator Specialist, California State University, Northridge

I want to celebrate the value of sharing experiences in order to learn from others and to create a strong network of people who are there for you when you need them for professional tactical items as well as the simple bonding and camaraderie, similar to that which I have found in the LDI group. "Happiness only real when shared," a quote from Christopher McCandless in the movie "Into the Wild" sums up the importance of gathering for me.

Andrea Siegrist-Baez, Director, Veterans Affairs Operations

The experience as an LDI member is a unique one to me, in that I shared a cohort-and-ahalf experience with the program. In doing so, I have been afforded the challenge and opportunity to test my ability to balance, pivot, discern and set priorities with both family and career while growing as a leader and mentor. This was among several opportunities and colleagues and varying institutions under our current state in a pandemic. Ben Perlado, Senior Director, Enrollment Management, Graduate and International Admission, California State University, Bakersfield

Understanding perspective and how that plays a role in our ability to lead in the higher education profession are the most important leadership lessons for me to emphasize, as I complete the LDI. We work with people that come from so much different walks of life, further emphasizing why leading through perspective and empathy, can be so impactful in our work.

Yobel Mengistu, Assistant Director of Admissions, Seattle University

Much of the work that is done in a Registrar's Office lives in a black box. Most on my small campus have a vague concept of what staff actually do for the college. This provides an opportunity to open the black box. Yavapai College Registrar's Office is going to start this process by creating social media pages in an effort to assist students with consistent information and promote the hard work that is done in our office. I am heading this effort and will share how the LDI impacted this endeavor.

Lee Ann Walker, Enrollment Services Analyst/Athletic Compliance Officer, Yavapai College

As an important lesson from the LDI, I carry forward Parker's The Art of Gathering, Scott's Radical Candor, and Kendi's "Space" chapter to emphasize the importance of making space for professionals to have affirming office conversations that are aspirational, strategic, and visionary, rather than focusing only on project management, troubleshooting, and daily operations. I feel the uplifting impact of the LDI as a space where we can come together to discuss our profession on a high level (meaning the 30,000-foot view) that focuses on relationship-building, idea sharing, innovation, and strategic planning without being bogged down by our individual offices' ay-to-day issues. I want us to recreate this positive environment in our own offices in order to inspire, connect, and uplift. My hope is that we can apply what we have learned to make our own offices' meetings more productive, supportive, and enriching. I will also apply an anti-racist lens to the discussion.

Cori Horne, Deputy Registrar, Weber State University

Announcing the Incoming PACRAO LDI Cohort Members for 2021-2022

Bert Annear, Registrar and Secretary to Senate, University of Northern British Columbia
Amanda Geilman, Assistant Registrar III, Weber State University
Shelly Hsu, Associate Registrar and Articulation Officer, California State University, Fullerton
Danielle Jeffress, University Registrar, Fresno Pacific University
Kristyn Jones, Records and Registration Representative, California State University, Northridge
Christine Lee, Assistant Registrar-Admissions, Thompson Rivers University
Valerie Nordin, Compliance and Quality Analyst, North Central University
Carmen Padilla, Graduate Admissions and Program Services Coordinator, California State
University, Bakersfield
Belen Perez-Lazzari, Degree Progress Specialist, Stanford University
Jill Rodgers-Lash, Associate University Registrar, University of the Pacific
Gabe Solseng, University Academic Scheduler, Seattle University
Kathleen Tuntisukharom, PeopleSoft Systems Analyst, California State University, Northridge

Thank You to our 2021 Sponsors!



Active sponsors: Anthology, CollegeNET, CollegeSource & Stellic

Your Executive Board



Jana Jaraysi President



Rebecca Mathern Past President



Soraira Urquiza President-Elect



Audra McQuarie VP for Diversity Development



Laura S McKenzie VP for Membership



VP for Professional Development



Stephen Arod Shirreffs VP for Publications & Information Technology



Joshua Reinhold Secretary



Tina Miller Treasurer



Monterey Sims Business Partner Liaison



PACIFIC ASSOCIATION OF COLLEGIATE REGISTRARS & ADMISSIONS OFFICERS