

A MESSAGE FROM THE PRESIDENT

Some days are certainly more rewarding than others.

One day last week I had four non-productive meetings in a row. I had to walk uphill in the blowing rain to get to them. When I returned, I had sixteen voice mail messages; four of them necessitated hasty research to find the answers to the faculty's questions, three of them were from students requesting exceptions to policy, two of them were from parents requesting the same, and the remainder were from off-campus people with sundry needs. My in-box contained a number of letters requiring individualized responses, grade change petitions (my albatross), several surveys from XYZ organizations, assorted reports for immediate consumption, and junk. Several students and colleagues needed to see me ASAP. On top of it all, the budget memo due the next

day simply was not coming together well, my computer was on the fritz, and I couldn't even get into my e-mail. Did I mention lunch? I believe popular culture calls this a bad hair day.

Fortunately that day was shortly followed by one during which I felt I

gave several students good advice, had a satisfying staff meeting, squared away the final advance registration details, trained a new staff person, and returned all my calls. The computer was still in the repair shop, but I had found a spare. I had time for lunch. I actually felt calm, ... in control.

I continually search for ways to organize my days into a sensible schedule, where priorities are established and met, and where the work seems meaningful. Sometimes it works, other times it doesn't. I imagine this is true for you, too. What do you do to keep motivated, helpful, productive and satisfied?

Over the years I have found that involvement in professional associations refreshes my knowledge-base and my spirit. Yes, it takes time to be "involved." It's time well spent. When faculty ask me about grading policies at other schools, it's easy to provide answers. When I have a sticky FERPA question, I know who to



Christine Kerlin, President

call. When a student asks me about transferring to a university, I can give her a direct referral. When I am puzzled by an enrollment trend, I can compare notes with colleagues at other schools.

PACRAO enables me to do my job, and do it well. It enables me to act professionally and ethically. PACRAO can't control the number of interruptions in my day, or prevent somebody from asking me for an enrollment report in 30 minutes, but PACRAO does offer me a way to respond intelligently to those demands.

The most obvious PACRAO benefit is the annual conference. Even the most arcane detail presented in one of the sessions can become very important when that situation arises for the first time on your campus. Also of value are the summer seminars, particularly targeted toward front-line staff. But most important are the people you meet in PACRAO and the atmosphere of collegiality.

My primary goal as President is to create opportunities for you to be involved. That might mean being a committee chair or a conference session recorder, contributing a newsletter article, or receiving a PACRAO grant to attend the conference. The Executive Board is listed in the newsletter. Contact one of us for more information!

The Executive Board met in January at the Spokane Sheraton. We are organizing our year's agenda. Also holding meeting were the Local Arrangements Committee (LAC) and the Program Committee for the Spokane conference. (Mark your calendars for November 6-9, 1994, in Spokane.) If you have conference ideas, the time is ripe for contacting those committees.

I will close this letter with a "Congratulations" and "Thank You" to Roger Anderson, Past-President, Evelyn Babey, Program Chair, and Skip Records, LAC Chair, for a wonderful conference in Sparks, NV. Those three people, and

continued on page 2

PACRAO

N E W S

PACIFIC ASSOCIATION

OF COLLEGIATE REGISTRARS

AND ADMISSIONS OFFICERS

A Message From the President continued

their committees, worked long and hard to give us a fine professional development opportunity. Thanks also to those of you who presented, chaired and recorded sessions, and who worked at the registration and hospitality tables. Our volunteerism is a gift we give ourselves.

PACRAO NOW HAS ITS OWN LISTSERV

In order to better communicate with its members, a PACRAO listserv has been created at Arizona State University. The intent of the listserv is to provide the membership with an elec-

tronic forum to exchange information with colleagues within the region. The listserv can be used to communicate news items, requests for assistance, announcements of professional development opportuni-

ties, conference and workshop reminders, position notices, upcoming events, and other items of interest to the PACRAO community.

How do you subscribe to the PACRAO-L?

Send a note to the address

LISTSERV@ASUVM.INRE.ASU.EDU with the following command in the body of the note:
SUB PACRAO-L YOUR NAME

After you have subscribed to the listserv in your name, you will receive a confirmation that your subscription has been received and details on how to send messages. You can then begin to post items of interest to the listserv. If you have any questions, please feel free to contact the listserv owners, either Mary M. Neary or Kevin McKisson, at the Registrar's Office at Arizona State University at (602) 965-7302 or via e-mail at:

ISTMMN@ASUVM.INRE.ASU.EDU or
ICKRM@ASUVM.INRE.ASU.EDU.

RENEW THE AMERICAN REVOLUTION WITH AACRAO IN BOSTON THIS SPRING

The birthplace of the American Revolution is the site chosen for this year's AACRAO Annual Meeting. In 1775, a bold messenger rode furiously through the night to alert fellow patriots that the time to battle for change

had arrived. Join your colleagues in this grand old city to reflect on leadership, action, and change. April 1994 is the time to gather in Boston to renew familiar ties and forge new ones. The dates are April 17 through April 22. For registration information, please contact Liz VanBrunt at the AACRAO Office. Her number is (202) 872-9161. If you currently are an AACRAO member, you should soon be receiving the registration packets in the mail.

DON'T GIVE UP...GIVE BACK!

I want to put your personal spin on the upcoming AACRAO conference theme of "Renew the Revolution"? You CAN ride again with Paul Revere through the streets of Boston. Although 219 years have gone by since that night ride, you can celebrate the spirit of independence all over again. Help glorify the dignity that is within each of us by coming to the aid of those in need whom we admire for their great spirit of perseverance. Give a boost to the women and children of Boston who are victims of domestic violence, or to Boston-area veterans who are homeless.

Members of AACRAO's Professional Schools Issues Committee are sponsoring a

"Giving Back" project and need your support. AACRAO members attending the Boston conference are requested to tuck into their suitcases a can of food for the victims of domestic violence (the DOVE charity) or a new article of men's clothing for homeless veterans. Collection boxes staffed by Professional Schools Committee members, will be placed near the conference registration site. Contact Frank Hrave (at University of Alabama-Birmingham) or Jim Menzel (at the Medical University of South Carolina) for more information.

Give something back to Boston. Celebrate the spirit of independence and human dignity.

PACRAO MEMBERS IN THE BOSTON MARATHON?

If you are attending the AACRAO Meeting rendezvousing in Boston and are planning on running in the Boston Marathon, please contact Boston LAC Chair, Louise Lonabocker at Boston College. Her phone number is (617) 333-0500. Louise is eager to learn of any members who will be participating in the race so that the rest of the AACRAO community can cheer them on!

RENO ANNUAL MEETING ATTRACTS 593!

The Reno Local Arrangements Committee is pleased to announce that a total of 593 individuals cast aside budget concerns (at least from November 7th through the 10th) to attend the 67th Annual Meeting held at John Ascuaga's fabulous Nugget!

Evelyn Babey's Program Committee assembled a superb collection of professional presentations, including such innovative winners as the Poster Session, the Round Table Discussion and the President's Panel. Many favorable comments were received from the membership regarding the Annual Meeting's outstanding program.

Members of the Reno LAC were very appreciative of the "pats on the back" received during and after the Annual Meeting. The crew of true professionals never blinked once. They just handled it and let it happen.

The 593 total participant number included 98 first-time attendees and a whopping 67 exhibitors representing 25 companies. The remainder of those attending included 374 PACRAO members, 33 non-members, 40 day-trippers, 9 Past Presidents and other assorted Annual Meeting groupies.

Quality door prizes provided by all major entertainment outlets in the Reno area were awarded throughout the duration of the conference. The Reno Hilton and Reno Air provided hotel accommodations and round trip tickets for major door prize winners at the Annual Business Breakfast.

The dinner and SHA NA NA Show proved to be the social highlight of the conference. Following a delicious Nugget special dinner, nearly 500 attendees rock-and-rolled their way through SHA NA NA's tribute to the 50's. Two hundred twenty-one conferees attended the Recognition Luncheon, 108 attended the Women's Caucus Luncheon, and 204 attended the Annual Business Breakfast.

A superb hotel facility, an extraordinarily strong program, and the Reno LAC's ability to turn back nearly \$20,000 to the PACRAO membership, truly made the 67th Annual PACRAO Meeting a conference to remember! See you in Spokane!

PACRAO 94

Plans for the November 6-9, 1994 Spokane PACRAO meeting are coming together. The Local Arrangements and Program committees met together over the weekend of January 28-30, and are promising a great conference. The committees observed all of the educational components of the meeting in Reno in

order to be able to build on the many successes that the '93 program committee had achieved. They also solicited input from colleagues at the conference, picking up new ideas along the way.

At this time, the committees are building a list of volunteers for the conference. If you would like to help and have not yet notified anyone, now is the time to let someone know. Volunteers are needed to work registration and to be session chairs or recorders. To volunteer, please call either Kirk Koenig at North Idaho College, (208) 769-3311 or Dannette Sullivan at Seattle University, (206) 296-5852.

Now is also the time to plan your budget for the 1994 meeting. Room rates of \$70 for a single and \$76 for double occupancy have already been confirmed. Additionally, arrangements have been made for airfares that will be 5% less than the lowest fare available. This could be one of the most economical conferences you will find in 1994.

The Program Committee is also looking for program ideas from members. If you have ideas for strong programming, contact any member of the 1994 PACRAO Program Committee. They are as follows:

Steve Davis

Assistant Director of Enrollment Management
Ricks College

Mary Pat Dutton

Registrar
Carroll College

John Finney

Associate Dean and
University Registrar
University of Puget
Sound

Martha Pitts

Associate Director
of Admissions
University of
Oregon

Janet Shandley

Associate Director of Admissions
Seattle University

Rick Smith

Director of Liaison and Awards
Simon Fraser University

Dannette M. Sullivan

Registrar
Seattle University

Faith Weese

Registrar
Grand Canyon University

*The Annual Meeting 593 total
participant number
included 98 first-time attendees and
a whopping 67 exhibitors
representing 25 companies.*

PACRAO EXECUTIVE BOARD 1994

PRESIDENT

Christine Kerlin
Director of Admissions
& Records
Central Oregon
Community College
Bend, OR 97701
Work: 503-383-7243
Home: 503-388-4438
FAX: 503-383-7503
E-mail:
ckerlin@jacobs.cs.orst.edu

PAST PRESIDENT

Roger Anderson
38387 Wisteria Way
Davis, CA 95616-9744
Home: 916-753-2847

PRESIDENT-ELECT

Melanie Moore Bell
University Registrar
Gonzaga University
East 502 Boone Avenue
Spokane, WA 99258
509-328-4420 x6107
FAX: 509-484-5828
E-mail: bell@gonzaga.edu

VICE PRESIDENT FOR FOUR-YEAR INSTITUTIONS

Mary Neary
Associate Registrar
Arizona State University
P.O. Box 870312
Tempe, AZ 85287-0312
602-965-7302
E-mail:
istmmn@asuvm.inre.asu.edu

VICE PRESIDENT FOR TWO-YEAR INSTITUTIONS

Herman C. Lee
Director of
Enrollment Services
Palomar College
1140 W. Mission Road
San Marcos, CA 91069-1487
619-744-1150 x2171
FAX: 619-744-2932

SECRETARY

Mary Lou Bayless
Associate Dean
Glendale Community
College
6000 W. Olive Avenue
Glendale, AZ 85302
602-435-3305
FAX: 602-435-3329

TREASURER

William O. Brown
Assistant Registrar
University of California,
San Diego
Dept. 0021
La Jolla, CA 92093-0021
619-534-4290
FAX: 619-534-5723
E-mail: wobrown@ucsd.edu

GENERAL CONFERENCE CHAIR

M. Kirk Koenig
Director of Admissions
& Financial Aid
North Idaho College
1000 W. Garden Avenue
Coeur D'Alene, ID 83814
208-769-3311
FAX: 208-769-3292

SPOKANE PROGRAM CHAIR

Dannette M. Sullivan
Registrar
Seattle University
12th and East Columbia
Seattle, WA 98122
206-296-5852
FAX: 206-296-5656
E-mail:
dmsullivan@seattleu.edu

PACRAO NEWSLETTER

Published quarterly by
Arizona State University
Office of the Registrar
Box 870312
Tempe, AZ 85287-0312
Phone: (602) 965-7302
FAX: (602) 965-2295

Editor

Mary M. Neary

Design by

Cornoyer-Hedrick

Printed on recycled paper.



ARIZONA STATE UNIVERSITY

OFFICE OF THE REGISTRAR

BOX 870312

TEMPE, AZ 85287-0312



DR. JON W. RIVENBURG
REED COLLEGE
ACTING REGISTRAR
3203 SE WOODSTOCK BLVD
PORTLAND OR 97202