

Diversity Committee Members



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***The Diversity Development Committee
mission is to promote and develop
diversity and inclusiveness within
the PACRAO community.***



Diversity Development Committee



Annual Conference

PACRAO
Diversity



November 2-5
2008

Portland, Oregon



Lynda Coates

Breaking the Barriers for People in Poverty

What does living in poverty teach? What does it mean to be poor in wealthy America? Presented by someone who was born into generational poverty, this workshop will shatter common myths and provide research-based theories and strategies for working with people in poverty, as highlighted in national poverty expert Dr. Donna Beegle's new book, 'See Poverty, Be the Difference'. Learn strategies to empower people, foster resiliency and increase success for moving forward.

Learning Objectives:

- ◆ Discuss the context of growing up in poverty in the United States.
- ◆ Name and describe five common lived poverty experiences.
- ◆ Learn how poverty shapes worldview, interpersonal relationships, communication and learning.
- ◆ Discover the different communication styles based on socio-economic status (SES): oral and print communication.
- ◆ Obtain techniques for understanding and valuing oral culture style.
- ◆ Learn strategies to teach print skills.
- ◆ Understand how to implement changes in communication styles to reduce conflict and motivate people in poverty.
- ◆ Learn how to foster resiliency by focusing and building on the assets of oral culture people instead of only seeing problems.



Diversity Sessions

Monday, November 3, 2008 ~ 8:30 a.m. – 9:30 a.m.

A3- An International Experience (Benefits of Studying Abroad)
Tanna Johnson, M.B.A., Executive Director, University Services Operations & Administration, University of Phoenix

Monday, November 3, 2008 ~ 10:00 a.m. – 11:30 a.m.

B3 - In Our Voices: Diverse Student Panel
Erica O'Neal Howard, Assistant Vice President, Student Affairs, Caltech

Monday, November 3, 2008 ~ 12:00 p.m. – 1:30 p.m.

Keynote, Diversity Luncheon - The Diversity In All of Us
Frances Portillo, Intercultural Consultant, Portillo Consulting, International

Monday, November 3, 2007 ~ 1:30 p.m. – 2:30 p.m.

C3 - Communication Across Cultures
Frances Portillo, Intercultural Consultant, Portillo Consulting, International

Monday, November 3, 2008 ~ 3:00 p.m. – 4:00 p.m.

D3 - From Access to Success: Undocumented Students and Higher Education
Roberto Suarez / Armando Lopez, Outreach & Orientation Coordinator, Portland Community College, Cascade Campus / Associate Director of Admission, Southern Oregon University

Monday, November 3, 2008 ~ 4:00 p.m. – 5:00 p.m.

E3 - Roundtable Discussion: Creating A Good Environment for LGBT Employees
Facilitator: Kirk Koenig, Sr. Associate Director of Admissions, University of Oregon

Tuesday, November 4, 2008 ~ 8:30 a.m.—9:30 a.m.

F3 - Growing Up With Cultural Conflict
Robin Young, Associate Dean, Enrollment Services, Bellevue Community College

Tuesday, November 4, 2008 ~ 10:00 a.m. – 11:30 a.m.

G3 - Not Overrepresented: Strategies and Considerations Unique to Recruiting and Retaining Asian and Pacific Islander Students
Mark Mitsui, Vice President of Student Services, South Seattle Community College

Tuesday, November 4, 2008 ~ 1:30 p.m. – 2:30 p.m.

H3 - Using national Survey of Student Engagement (NSSE) Data To Drive Retention Efforts
Matt Stillman, Director of Enrollment Analysis, Southern Oregon University

Tuesday, November 4, 2008 ~ 2:45 p.m.—3:45 p.m.

I3 - Breaking Barriers For People in Poverty
Lynda Coates, Associate, Communication Across Barriers

Frances Portillo Portillo Consulting, International

The Diversity In All of Us

Ms. Portillo has been in the training and consulting field since 1979 when she first presented at the Colorado Association for bilingual Education on cultural issues in language acquisition. Her main areas of expertise include cross-cultural communication, conflict management with an emphasis on cross-cultural conflict, team building across cultures, workplace harassment and drug and alcohol prevention.

Frances earned a degree in Social Work with a minority studies emphasis from Arizona State University and a Master's degree in Higher Education and Bilingual / Bicultural education from the University of Washington.

Ms. Portillo works internationally as a teacher, trainer and coach in the areas of character education, business management and social and emotional learning. She has presented in Vietnam, China, Japan, Uruguay, Chile, Dominican Republic and Cyprus to name a few.

She recently completed a project outlining the recommendations to create a Human Rights Commission for the City of Portland.

Intercultural Communication is not just subject matter but a way of life for Frances. She lives for every new opportunity to experience intercultural situations for personal growth and understanding and invites the opportunity to share those learnings with others.

