



PACRAO NEWS

Pacific Association of Collegiate Registrars and Admission Officers

Winter 2020

Where does the time go?

It's been several months since our conference in Scottsdale and there has been a lot of activity happening with PACRAO; some wonderful things and some disappointing news about a former PACRAO family member. Let's start with the tough stuff and move on to the more positive news. In early December, we lost one of our close family members. Ann Gillen died from a heart attack after long-term health issues. She was the PACRAO President Elect in 2015 and worked for the University of the Pacific for many years. She was a dear friend to many of us. There is a memorial article that follows.



On a more positive note, PACRAO is making some exciting changes that the executive board has worked on since the conference. First, we are continuing to work on our transition to a strong non-profit status. We are moving from a 501c6 to a 501c3 status. This will provide some benefits to our membership and one of the best benefits is that people (companies or individuals) are now able to make contributions to PACRAO. This will allow the organization to find more opportunities to offer scholarships to our membership when we have available funds. As this process completes, our treasurer will share more details about the effects of the change.

The second major change is our new website. You have likely seen the latest website, powered by MemberLeap. Over the next several months, our VP of Publications and Information Technology will make improvements that should result in a more user-friendly website for all members. There are already some changes that you'll notice when you visit our site; if you haven't already done so, please take a minute to be sure your username and password are set up so that you can take advantage of the resources beyond the login.

Rebecca Mathern, PhD
Associate Provost and University Registrar—Oregon State University

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Annual Meeting and Conference Updates

Seattle 2020 and a 2019 shoutout

Just last weekend, we held several meetings in Seattle. The executive board had their winter meeting in-person. The program committee and local arrangements committee for the Seattle 2020 conference met to start planning, and finally, the audit committee met to review the organization's books.

I'm happy to report that it was a productive weekend and there are some promising ideas that should come to fruition for the 2020 annual meeting in Seattle. Look for more information from the conference planning committees in the months to come but for now, just start thinking about how you might incorporate the theme into your possible presentation ideas.

The 2019 Scottsdale conference chairs, **Melissa Frey and Monterey Sims**, did fantastic work. The 2020 Seattle conference chairs will do the same. They are **Krystal Cortez Bates, Nicolle DuPont, and Steve Downing**.

Note: the US 2020 elections are scheduled for November 3, 2020. Be sure you process an absentee ballot if you are in a US state that does not vote by mail. Vote!



**the SOUND:
Listen & Be Heard
PACRAO 2020 – Seattle, WA
11/1/20 – 11/4/20**

Nominations and Elections Update



Brought to you by your Past President, Chris Sweet

The N&E has brought forward the following slate. All candidates have been confirmed and are ready to move forward.

Executive Board

President-Elect (3-year term) – Soraira Urquiza,
American Film Institute Conservatory

Vice President for Professional Development (2-year term) – Dan Guthrie, College of Southern Idaho

Vice President of Membership (2-year term) – Laura McKenzie, Idaho State University

Vice President of Diversity Development (2-year term) – Audra McQuarie, University of Phoenix

Secretary (2-year term) – Joshua Reinhold, University of California, Merced

Audit Committee (2-year term)

Lisa Erck, University of the Pacific

Nominees for N&E committee – voting in April 2020 (top six comprise N&E committee for 2020-2021)

Helena Babiski, Coconino Community College

Annette Casas, Chapman University

Crystal Ego, Stanford University

Ashley Koepke, University of Providence

Gordon (Ian) Wischmeier, Northern Arizona University

Jill Rodgers-Lash, University of the Pacific

Tchad Sanger, University of California, Santa Cruz

Alisha Higley, Southern Oregon University

Jason Trosine, Washington State University

Biljana Jovanovska, Washington State University (was University of Idaho)

How does this all work?

The general membership (all of you) vote on the top six nominations and elections committee members. Those top six select the Executive Board and Audit Committee slates for general membership approval (voice vote) at our annual meeting in the fall. Be sure to vote when N&E committee election opens this spring so that your voice is heard.

VP, Membership Update



Brought to you by Laura McKenzie, Idaho State University

I have some great news for you...Did you know that PACRAO members have access to many diverse recorded webinars presented by our members and colleagues? The webinars are a great way to offer professional development to your team without any additional cost!

All Primary members also have the ability to check the status of their institutions membership, manage and update their roster and print receipts through the PACRAO website.

To manage your account go to www.pacrao.org and click on Member Login.

If you would like to check your membership Status:
Under My Membership Information select the Billing Info tab and click on 'Membership Status/Billing Info'.

If you would like to view active members attached to your institutions roster:
Under My Membership Information select the Member Information tab and click on 'Additional Individuals attached to this Membership'.

By adding your colleagues to your institution's membership roster you are granting them access to a wealth of tools and information that PACRAO offers, like Webinars, Job Boards, and Newsletters.

VP, Professional Development Update



Brought to you by Soraira Urquiza, American Film Institute

Attention California PACRAOians!

Effective January 1, 2020, California institutions of higher education are no longer allowed to withhold a transcript for a current or former student if the individual has an unpaid debt owed to the school.

The Educational Debt Collection Practices Act written by Assembly member, Luz Rivas, provides an equitable opportunity for students to advance in their careers or academic endeavors by removing the barrier of a denied transcript. Withheld transcripts have a direct impact on the household welfare and social mobility of non-completers. Other states are also considering passing similar bills (Washington, Louisiana, Oklahoma).

There will be more information and a deeper dive into AB1313 in the upcoming PACRAO Review.

In the meantime, I encourage you to get familiar with the bill at https://leginfo.legislature.ca.gov/faces/billTextClient.xhtml?bill_id=201920200AB1313

Let's get social!

PACRAO now has a LinkedIn page! Follow our page for updated conference information, articles, and other great networking opportunities. If you've been on the board or any committees, you can add those to your personal LinkedIn page. This is a great way to highlight all the skills you acquired while serving in your PACRAO role.

<https://www.linkedin.com/company/31471421>

Instagram

Yes, folks PACRAO is now on Instagram (or "IG" as the cool kids refer to it). Follow us at @PACRAO1923 as we highlight members, conference history, academic news updates, and so much more!

Twitter & Facebook

As a reminder our Twitter handle is @PACRAO and Facebook is <https://www.facebook.com/pacrao/>

We will be engaging a lot more via these social mediums, so please follow us and drop us a comment or two.

VP, Professional Development Update

Soraira continues...

PACRAO Webinars

Mark your calendars!

We have two PACRAO webinars on deck.

Didn't get a chance to attend Joe Tate's standing-room-only session at PACRAO 2019? Well great news, he is leading our first 2020 Webinar! Thursday February 20th at 2 pm PT Joe will lead the discussion on *Cultivating & Curating Academic Policy*. More information will be sent out soon.

Our Summer webinar will be June 18, 2020, at 12 pm PT with Rhonda Kitch from Cornell University about *FERPA and Social Media*

As a reminder, you can always watch previous PACRAO webinars located on our website, <https://www.pacrao.org/webinars.php>

PACRAO Review

Call for papers!

Have you presented on a topic and want to discuss it a little more in depth?

Are you currently in graduate school and have a research paper you would like to share with our membership?

Are you looking to get your academic publishing career started?

Then please contact me so we can discuss the PACRAO Review!

The PACRAO Review is our own peer-reviewed article publication journal. You can see examples of previous issues here https://www.pacrao.org/pacrao_review.php

Submission deadline is March 6, 2020. Contact Soraira Urquiza at vp-pd@pacrao.org for more info

Got a professional shout out?

Has someone in your office gone above and beyond? Is there someone in your office that is just doing a fantastic job and you want everyone to know? Or do you just want to give yourself a pat on the back for being awesome?

Let us know!! We want to highlight and celebrate YOU!

Send those stories over to me, Soraira Urquiza at vp-pd@pacrao.org

In Memoriam: Ann Perkins Gillen



Ann Perkins Gillen

(12/9/1974-11/28/2019)

It is with heavy hearts that we share the news of the death of our friend and colleague, Ann Perkins Gillen. Ann died on November 28, 2019, after suffering a cardiac arrest two days earlier. She was 44 years old at the time of her death. A service was held on January 31, 2020 in Lodi, CA.

Ann earned both her BA and MPA in Marketing from Seattle University. She began her long career in higher ed as a student worker at Seattle U. She continued to serve there in various roles, including Associate Registrar, from 1993 until 2005. In November 2005, Ann became Associate Registrar at the University of the Pacific in Stockton, CA, then she was promoted in December of 2010 to University Registrar. She left her role at UOP in February 2016.

Ann had a long record of activity in PACRAO from 2008 to 2016. She first served in 2008 (Portland) as a member of the Program Committee. In 2009 and 2010, she served as a member of the Local Arrangements Committee for the conferences in Newport Beach and in Calgary. For the next four years (2011-2014), Ann served as the Business Partner Liaison for the conferences in Seattle, San Diego, Las Vegas (Paris), and Portland. She accepted the nomination of President-Elect in 2015 but had to step down from the roll when she left the University of the Pacific.

In 2010, Ann was honored by PACRAO for her dedication and service; she was awarded the Exemplary New Member Award as the second recipient of that honor.

Ann had a real zest for life and always had a smile on her face. She loved her daughter, Lucy and enjoyed spending time with her. Ann was also attached to her little Schnoodle, Addie. She enjoyed crafting, music, and spending time with friends.

Ann is survived by her daughter Lucy, who is now eleven years old. Many of you who knew Ann personally remember that Ann has a twin sister, Connie. Connie and her husband Ed have taken Lucy in and will raise her along with their three-year old son Will in Sacramento, CA. Condolences to the family may be sent to Lucy and to Connie at Connie and Ed Gutowsky, 510 Pala Way, Sacramento, CA 95819.

A 529 college fund has been established in Lucy's name:

<https://www.ugift529.com/home.html?id=59K-R94&name=Lucy>

The code is 59K-R94. Once you click the "Give a Gift" link, you will see the Recipient is Lucy G. and the Account Owner is Constance G.

Memorial written by Sue Eveland , archivist and long-time friend of Ann

Your Executive Board

Rebecca Mathern
President

Chris Sweet
Past President

Jana Jaraysi
President-Elect

Laura S McKenzie
VP for Membership

Soraira Urquiza
VP for Professional Development

Stephen Arod Shirreffs
VP for Publications & Information Technology

Kristen M Labrecque
Secretary

Tina Miller
Treasurer

Audra McQuarie
Diversity Development Advocate

Monterey Sims
Business Partner Liaison

The Executive Board would like to offer an extended thanks to Dr. Marc Booker. Dr. Booker stepped in during a vacancy to act as temporary treasurer until Tina Miller assumed the role at the winter board meeting in January 2020. At this point, he has served in a leadership capacity for at least four positions. We are indebted to him for his service. Thank you, Marc!